BALI ART RETREATS 2027
with DENI RAYNEAU ART

TERMS & CONDITIONS

These Terms & Conditions (“T&Cs”) are issued by The Trustee for TRIBE ADVERTISING & DESIGN TRUST trading as Deni Rayneau Art, ABN 32 866 569 985 (“DRA”). All bookings for Bali Art Retreats with DRA are subject to these T&Cs.

Please read these Terms & Conditions before booking.
Comprehensive travel, medical, evacuation and cancellation insurance is required for attendance. Before making any booking payment, you will be given access to these T&Cs and the venue’s RPA. Your booking is confirmed when you have electronically accepted these T&Cs through the booking form and the required booking payment has been received. By making that payment, you confirm that you have received and reviewed the RPA. The completed and signed RPA must be returned by the venue’s required deadline.

KEY BOOKING TERMS

• Bali Art Retreat: Tuesday 27 July to Monday 2 August 2027.

• An AUD $1,000 booking deposit is required to reserve your place and forms part of the retreat price.

• Early Bird pricing requires the remaining discounted balance to be paid in full by 31 October 2026. Standard bookings follow the Payment Schedule below, with the final balance due 20 June 2027, unless another payment plan has been agreed in writing.

• Participant cancellations are subject to the cancellation charges and refund provisions set out below.

• Comprehensive travel, medical, evacuation and cancellation insurance is required and must be obtained no later than 28 May 2027.

• Events outside DRA’s reasonable control may require reasonable changes, postponement, rescheduling or cancellation. Any contractual remedy may take into account amounts reasonably recoverable from the venue.

• The venue’s RPA will be provided before making any booking payment. By making that payment, you confirm that you have received and reviewed it. The completed and signed RPA must be returned by the venue’s required deadline.

Booking, Deposit & Payment Terms

An AUD $1,000 booking deposit is required to reserve your place and forms part of the total retreat price. Once the deposit has cleared and you have accepted these T&Cs, DRA will invoice you for the remaining balance for your selected room.

Payments must be made by the dates set out in the Payment Schedule below, unless an approved monthly payment plan has been agreed in writing. Early Bird pricing applies only where the AUD $1,000 deposit has been paid and the remaining Early Bird balance is received by DRA by 31 October 2026. Failure to make an instalment by its due date may result in DRA cancelling the booking after reasonable notice, with amounts already paid treated in accordance with the participant-cancellation terms below.

Monthly payment plans are available on request via email to hello@denirayneau.com.

Our preferred payment method is direct bank transfer. Participants are responsible for any fees charged by their own bank or payment provider when sending funds to DRA. Alternative payment methods, including credit or debit card, are also available. Any applicable payment-processing fees or other charges will be dealt with in accordance with the terms of the relevant payment provider.

Your place is reserved once the required deposit has been received by DRA and remains conditional on all scheduled payments being made by their due dates. The retreat balance must be fully paid before attendance.

Prices and Inclusions

Your booking confirmation will show your selected room, retreat price and any agreed payment plan. Your booking is also subject to these T&Cs and the retreat inclusions provided at the time of booking.

The retreat price includes Floating Leaf’s applicable 21% government tax and service charge for the services included in your retreat package. Personal expenses and any additional goods or services booked directly with the venue are not included and may attract the venue’s usual taxes or service charges.

Any refunds will be paid in Australian dollars. Your bank or payment provider may apply exchange-rate differences or transaction fees.

Payment Schedule

EARLY BIRD	Total Price per person	Booking / Deposit	Final Payment 31 Oct 2026	
VIP Pool View - Single	$5,950	$1,000 deposit	$4,950	
VIP Pool View - Double	$5,500 pp	$1,000 deposit	$4,500	
Garden Room - Single	$5,200	$1,000 deposit	$4,200	
Garden Room - Double	$4,700 pp	$1,000 deposit	$3,700	
Purnama Room - Single	$5,200	$1,000 deposit	$4,200	
Purnama Room - Double	$4,700 pp	$1,000 deposit	$3,700	
Pertiwi Room - Single	$4,600	$1,000 deposit	$3,600	
NORMAL PRICE	**Total Price per person**	**Booking / Deposit**	**2nd Payment 21 Apr 2027**	**Final Payment 20 Jun 2027**
VIP Pool View - Single	$6,550	$1,000 deposit	$2,930	$2,620
VIP Pool View - Double	$6,000 pp	$1,000 deposit	$2,600	$2,400
Garden Room - Single	$5,500	$1,000 deposit	$2,300	$2,200
Garden Room - Double	$5,000 pp	$1,000 deposit	$2,000	$2,000
Purnama Room - Single	$5,500	$1,000 deposit	$2,300	$2,200
Purnama Room - Double	$5,000 pp	$1,000 deposit	$2,000	$2,000
Pertiwi Room - Single	$4,900	$1,000 deposit	$1,940	$1,960

*All prices in the Payment Schedule above are in AUD (Australian dollars)

Refund and Cancellation Policy

Our cancellation policy is designed to ensure the sustainability of our art retreats and maintain the quality of services provided.

Participant Cancellation

Once your AUD $1,000 deposit has been received, your place is reserved and the deposit is non-refundable.

If you cancel after making further payments, DRA may retain amounts reasonably required to cover costs already committed or incurred in relation to your booking and any other reasonable loss resulting from the cancellation.

Where DRA is able to recover costs or successfully fill your place, any remaining amount will be refunded to you.

This includes cancellations caused by illness, injury, change of mind, work or family circumstances, inability to travel, missed or cancelled flights, visa or passport issues, or other personal circumstances.

Cancellation Insurance

Participants are required to have comprehensive travel, medical, evacuation and cancellation insurance to protect against circumstances that may prevent them from attending or require changes to their travel arrangements.

Events Beyond Our Control

Sometimes circumstances outside DRA’s reasonable control may affect the retreat. These may include natural disasters, volcanic activity, severe weather, government restrictions, major transport disruption, cultural or religious events, or serious venue issues caused by circumstances beyond the venue’s reasonable control.

If DRA is unable to deliver the retreat because of one of these events, or because of a serious illness or medical emergency, DRA may make reasonable changes, postpone, reschedule or, if necessary, cancel the retreat. We will do what is possible to minimise disruption.

If the retreat cannot proceed, participants will be offered an appropriate remedy, which may include rescheduling, a credit or a refund depending on the circumstances. DRA is not responsible for flights, accommodation outside the retreat or other travel arrangements booked separately by participants.

Travel, Medical & Cancellation Insurance

Comprehensive travel, medical, evacuation and cancellation insurance is required for all participants.

Please arrange your insurance as soon as possible after booking and no later than 28 May 2027. We may ask you to provide your insurer's name, policy number and emergency contact details before the retreat.

If you do not provide evidence of suitable insurance when requested, DRA may cancel your booking.

Travel Documents, Flights and Entry Requirements

Flights to Bali are not included in the retreat price. Participants are responsible for arranging their own flights and making sure their passport, visa and any other Indonesian entry requirements are in place before travel.

If you are unable to attend because of a missed flight, transport delay, visa or passport issue, or failure to meet entry requirements, this will be treated as a participant cancellation.

Please send your flight details to DRA once they are confirmed so the included airport or hotel transfers can be arranged. Transfers are available within the venue's nominated times, and additional charges may apply outside those times.

Before making any booking payment, you will be given the venue's RPA to review. This form covers important retreat information including health, emergency contact, dietary and travel details. The completed and signed RPA must be returned by the venue's required deadline.

Transferring Your Booking

In some circumstances, DRA may allow you to transfer your booking to another suitable participant. Any transfer must be requested in writing and approved by DRA.

The replacement participant will need to agree to these T&Cs and complete the required retreat forms. Any additional venue costs or room-price differences created by the transfer will need to be covered by the original participant or replacement, as agreed between them.

If you book a shared room and the other participant cancels or transfers their booking, we may need to discuss an alternative rooming arrangement or any applicable difference in room price.

Programme/Itinerary Changes

DRA may make reasonable non-material changes to the retreat programme where necessary for operational, cultural, safety, weather, transport or venue-related reasons.

Non-material changes may include adjustments to activity timing, meal arrangements, transport schedules, the order of activities, minor itinerary details, or the substitution of an included activity with another experience of comparable purpose or value.

A reasonable non-material change does not by itself entitle a participant to a refund where the retreat can still be delivered substantially as described.

Eligible Guests & Accessibility

The Bali Art Retreat is designed as an intimate women-only painting experience and is open to women aged 18 years and over.

The venue is not wheelchair accessible and does not have accessible rooms or bathrooms. If you have mobility, accessibility or other support requirements, please contact DRA before booking so we can discuss whether the retreat and venue will be suitable for you.

Health, Medical Conditions and Participation

Participants are responsible for making sure they are physically and medically able to travel and take part in the retreat.

The venue's RPA form asks for relevant health, medical, allergy and emergency information. Please complete this accurately and let DRA know if anything important changes before the retreat.

Any personal or health information provided to DRA will be handled in accordance with the Privacy and Information Sharing section below.

Risk and Emergency Information

The retreat includes travel, off-site activities and physical activities, along with the normal risks associated with being in Bali, such as uneven ground, heat and humidity, road travel, beach or water environments and access to local medical facilities.

In an emergency, if you are unable to give instructions, DRA may arrange medical assistance, transport or evacuation on your behalf. Any costs not included in the retreat package remain your responsibility.

Dietary Requirements

The venue's RPA form asks for your food preference, dietary requirements and any food allergies or restrictions. Please make sure this information is complete and accurate.

Floating Leaf can cater for common dietary requirements, but an entirely allergen-free environment cannot be guaranteed. If you have a severe or life-threatening food allergy, please contact DRA before booking so we can discuss suitability with the venue.

The retreat currently offers the following food options:

• Regular - some fish, chicken and eggs. The retreat does not serve beef or pork.

• Vegetarian - no meat.

• Vegan - no meat, eggs or dairy.

• Gluten-free - no wheat, barley or rye.

Code of Conduct & Early Departures

Participants are expected to behave respectfully toward other guests, DRA, venue staff, facilitators and the local community.

DRA may ask a participant to leave the retreat if their behaviour is unsafe, unlawful, abusive, seriously disruptive or harmful to others. A participant who is asked to leave for serious misconduct will not receive a refund for the unused portion of the retreat.

If a participant chooses to leave the retreat early, no refund or rescheduling will be provided for the unused portion.

Damage and Personal Charges

Participants are responsible for the reasonable cost of repairing or replacing property they damage.

Participants are also responsible for any personal expenses or additional services they choose during the retreat, such as minibar items, additional spa treatments, purchases or extra transport, including any applicable venue taxes or service charges.

Personal Belongings

Participants are responsible for their own luggage, artworks, valuables and personal belongings. DRA is not responsible for lost, stolen, left-behind or damaged items.

Photography and Video

Photos and video may be taken during the retreat for use on DRA's website, social media and future retreat marketing.

If you prefer not to be filmed or photographed, DRA will do its best to respect your preference during the retreat and will not use any images or footage of you taken accidentally.

Intellectual Property and Recordings

DRA retains ownership of all teaching materials, course content and workshop resources provided as part of the retreat. Participants retain ownership of the artworks they create.

Please do not record workshops, demonstrations or other participants without permission.

Privacy and Information Sharing

DRA collects personal and health information needed to manage the retreat, support participant safety and provide the agreed retreat services.

Where needed, relevant information may be shared with Floating Leaf or other retreat providers involved in your stay. DRA will handle this information in accordance with its Privacy Policy.

Liability

DRA will take reasonable care in organising and delivering the retreat.

DRA is not responsible for loss or disruption caused by the venue or another independent third party where the circumstances are outside DRA's reasonable control.

General Terms

Participants must follow Indonesian laws, venue rules, safety directions and any cultural or religious requirements communicated during the retreat.

If you have a concern or complaint, please contact DRA at hello@denirayneau.com as soon as possible so we have the opportunity to address it.

The version of these T&Cs accepted at the time of booking applies to your retreat booking.

If any part of these T&Cs cannot be enforced, the remainder will continue to apply.

These T&Cs are governed by the laws of New South Wales, Australia. Nothing in these T&Cs limits any consumer rights that cannot legally be excluded.

Acceptance of Terms

By electronically signing the Bali Art Retreat 2027 Booking Form, you confirm that you have read, understood and agree to be bound by these Terms & Conditions.